Accessibility statement

SISSA Medialab srl is committed to making the website of *JCOM – Journal of Science Communication* accessible, in accordance with Italian Law no. 4 of 9 January 2004, as amended by Legislative Decree no. 106 of 10 August 2018, which transposes Directive (EU) 2016/2102 of the European Parliament and of the Council.

This accessibility statement applies to **https://jcom.sissa.it**.

Compliance status

This website is **fully compliant** with the technical requirements of EN 301 549 v3.2.1 and the Web Content Accessibility Guidelines (WCAG) 2.2 level AA, as referenced by the AgID Guidelines on the accessibility of IT tools.

Content not within the scope of the applicable legislation

The following content falls outside the scope of the applicable legislation:

- **Office file formats published before 23 September 2018**: documents in PDF or other office formats (e.g. articles in the journal archive) that are not needed for active administrative processes.

If you need an accessible version of any of this content, please contact us using the details below.

Preparation of this accessibility statement

This statement was prepared on **25/09/2026**.

The method used to prepare the statement is:

- assessment carried out by a third party: Nephila sas
- automated testing with https://contrast-ratio.org/, https://www.siteimprove.com/why-siteimprove/integrations/browser-extensions/ combined with manual checks with keyboard navigation and screen reader NVDA 2026.2 on a representative sample of 30 pages: home page, article page, issue page, search, login, submission workflow, contact page, accessibility statement".

The statement was last reviewed on **25/09/2026**.

Feedback and contact information

If you encounter any accessibility barrier on this website, or you wish to request information or content that is not accessible, please contact us:

- **Email**: info@sissamedialalab.it
- **Postal address**: SISSA Medialab srl, via Bonomea, 265, 34136 Trieste – Italy.

Please describe the problem, indicating the page address (URL) and, if possible, the browser and assistive technology you are using. We will reply within **30 days** of receiving your report.

Enforcement procedure

If you receive an unsatisfactory response, or no response within 30 days, to a notification or request made through the feedback mechanism above, you may submit a complaint to the **Digital Ombudsman (Difensore civico per il digitale)** at the Agency for Digital Italy (AgID), in accordance with article 3-quinquies of Law no. 4 of 9 January 2004.

- Digital Ombudsman: https://www.agid.gov.it/it/agenzia/difensore-civico-per-il-digitale
- Complaint form: https://difensorecivicodigitale.agid.gov.it/

Optional content

- **About the website**: the JCOM website is built on Janeway, an open-source publishing platform, with custom code developed for SISSA Medialab. Website publication date: 15 March 2023.
- **Ongoing commitment**: we check accessibility as part of our release process to keep the website compliant as new content and features are added.

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